

Joy, Love & Thanks This Christmas at Far East Malls

Promotion Period: 16 Nov to 1 Jan 2019

Christmas Bauble Activity

1. This activity is exclusive to ShopFarEast members only. Proof of membership must be shown via the ShopFarEast app before making redemption of Christmas bauble.
2. To redeem a bauble, ShopFarEast member must spend a min. of \$50 nett in a single receipt at any participating Far East Mall between 16 Nov – 23 Dec 2018. Multiple redemptions per member is allowed but limited to one redemption per receipt.
3. Participating Far East Malls are Orchard Central, Clarke Quay Central, Square 2, West Coast Plaza, Pacific Plaza, Far East Square, Icon Village, Riverside Point, Hougang 1, Greenwich V, HillV2, Junction 10 and Katong V.
4. All items are on a first come first served basis, while stocks last.
5. Christmas Bauble Activity will be available at the following malls and timeslots:

| Mall | Date/time |
|----------------------------|----------------------------|
| Orchard Central | 29 Nov – 2 Dec 4 – 9 pm |
| Clarke Quay Central | 6 – 9 Dec 4 – 9pm |
| Square 2 | 12 – 16 Dec 4 – 9pm |
| West Coast Plaza | 20 – 23 Dec 4 – 9pm |

General Terms & Conditions:

1. All terms used herein shall have the same meanings ascribed to them in the ShopFarEast Rewards Programme's terms and conditions, unless otherwise defined herein.
2. By participating in this in this "Joy, Love & Thanks This Christmas at Far East Malls" promotion or by making any redemption at any Mall, Shopper shall be deemed to have read, understood and accepted all the Terms and Conditions stated herein and to have agreed to the same.
3. ShopFarEast Rewards Programme terms and conditions shall also apply and shall be binding on the Shopper. Visit www.shopfareast.com.sg for details.
4. All redemptions can be made at the Customer Service Counters located at Orchard Central, Clarke Quay Central, Square 2 or West Coast Plaza, during the promotion period of 16 Nov 2018 – 1 Jan 2019, during mall operating hours only.
5. Shopper must be a ShopFarEast Rewards Programme member and aged 16 years and above in order to participate in the promotion. By agreeing to participate in this promotion, you will be registered as a ShopFarEast Rewards Programme member.
6. All Christmas redemption items available for redemption during this "Joy, Love & Thanks This Christmas at Far East Malls" promotion must be made on the same day of purchase at the Customer Service Counters located at Orchard Central, Clarke Quay Central, Square 2 or West Coast Plaza daily and is on a first-come first-served basis, while stocks last.
7. Only the nett amount stated on the original Receipt (exclusive of discounts, usage of vouchers and/or redemption of points) will be accepted for redemptions.

8. Notwithstanding anything stated in the ShopFarEast Rewards Programme terms and conditions, only 1 redemption item per day is allowed to be redeemed by a Shopper under this Promotion. A shopper shall not be entitled to redeem more than 1 redemption item per day under any circumstances whatsoever. This applies regardless of the number of purchases that the Shopper has made in the same day, whether at one Mall or at more than one Mall, and regardless of the amount spent by the Shopper at any Mall(s) on any day. For the avoidance of doubt, to qualify for this Promotion, the Shopper must have a valid Membership Identity (as defined in the ShopFarEast Rewards Programme terms and conditions)
9. Original Receipt(s) are allowed to be used only once; same Receipt(s) will not be accepted for any other redemptions.
10. For this Promotion, all redemption items are on a mutually exclusive basis, unless otherwise stated.
11. Receipts for the following purchases of goods or services are not applicable for redemptions:
 - (i) money currency exchange at a money changer, bank, automatic teller machine or financial service institution;
 - (ii) utilization of tenant vouchers, retailer vouchers and/or Malls vouchers or voucher receipts;
 - (iii) utilization of tenant stored value cards/tenant vouchers/tenant gift certificates;
 - (iv) cashcard top-up receipts;
 - (v) AXS/SAM/POPStation payments and bill payments;
 - (vi) online purchases or any online spend (except for purchases made via the ShopFarEast Mobile Application);
 - (vii) Any purchases or spend made at push cart and atrium events (by non-Mall retailers); and/or
 - (viii) Any purchases or any spend where the payment is made with cheque(s);
 - (ix) goods and/or services from a non-profit organisation or financial institution (including but not limited to banks and government institutions); and payment(s) made at offices, duplicated receipts, NETS/debit/credit card transaction/charge slips.
12. Shopper must be personally present with his or her own original Receipt(s) for redemption.
13. Redemption may only be made upon the verification of Shopper's Membership Identity to our satisfaction (which may include Shopper proving to us that the Singapore mobile number that is officially registered in our records in relation to the ShopFarEast Rewards Programme belongs to the Shopper) and in accordance with these terms and conditions and the ShopFarEast Rewards Programme Terms and Conditions.
14. Original Receipts (as defined in the ShopFarEast Rewards Programme terms and conditions) which have been used or presented over the Customer Service Counters located at Orchard Central, Clarke Quay Central, Square 2 or West Coast Plaza for redemption purposes, will not be accepted for redemption purposes or for any other purposes via the ShopFarEast Mobile Application.
15. Splitting of receipts from a single shop/outlet/store is not allowed. The Management reserves the right to turn down any redemption if such an act has been committed.
16. All images are for illustration purposes only and actual product may differ.
17. The Management reserves the right to see all purchases made by Shoppers before granting redemption(s).
18. The Management also reserves the right to see the bank charge/debit/NETS slip(s) in relation to the purchase, which must correspond to the name stated on the credit/debit card(s).
19. Redemption items must be taken as awarded and are strictly not refundable or exchangeable for cash or in-kind. The expiry date of vouchers (if any) cannot be extended. The Management reserves the right to replace redemption items with items of similar value.
20. The Management may take photographs or videos or audio-video or other recordings of Shoppers for marketing, publicity, communication and/or other purposes.

21. By participating in this promotion or by making any redemption for any redemption item, the Shopper agrees that all information submitted or provided by the Shopper may be collected, use and/or disclosed for, conducting market or consumer research and improving customer service (e.g conducting market or consumer research or surveys; and/or managing and enhancing the products and services of the Far East Organization stable of companies).
22. The Management's decision on any matter relating to this Promotion shall be final and no correspondence will be entertained.
23. The Management reserves the right to amend or change these terms and conditions at any time without prior notice.
24. Other terms and conditions may apply as may be determined by Management at its absolute discretion.
25. All information is correct at time of print and is subject to change without prior notice.